

**FRESH PRODUCE
SAFETY CENTRE**
AUSTRALIA & NEW ZEALAND

FOUNDING PARTNERS



THE UNIVERSITY OF
SYDNEY



**FRESH
PRODUCE
SAFETY
CONFERENCE**
11 AUGUST 2022

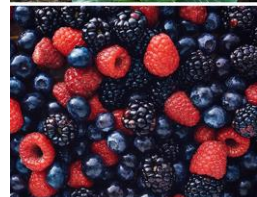
PROMOTING SKILLS,
SCIENCE, SYSTEMS
AND STANDARDS



Food Safety Culture in Practice.....

“Ownership of compliance & how it can be achieved”

“Good food safety culture, poor food safety culture..... evidence in systems, implementation & compliance”



Who owns compliance?

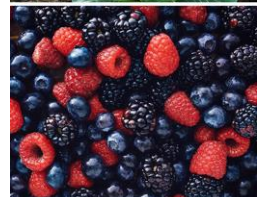
“Those that you trust to own it”

Who has oversight of compliance?

“Those entrusted to guide compliance in the business”

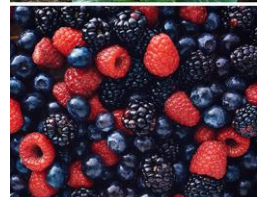
Who is ultimately accountable for compliance?

“Those with the corporate responsibility ”



Defining & Achieving (Food Safety) Compliance Culture

- Organizational culture
- The logic (food science)
- Sociological factors
- Technological factors



Organizational Culture

- Responsibility
- Accountability
- Ownership
- Champions of the cause
 - Understanding 'the why'
 - Understanding 'the what'
 - Understanding 'the how'
- Removing the barriers & creating the opportunities to question, share and improve



The Logic

- Science based argument / ethical argument
- Evidenced information
 - Facts
 - Examples
- A personalized logic - business, industry or region
- Removing the barriers & creating the opportunities to question, share and improve



Sociological Factors

- Human behavior
- Ownership of behaviors
- Consequences of behaviors
- Social structures within the organisation
- Interaction & engagement
- Team focus
- Removing the barriers & creating the opportunities to question, share and improve



Technological Factors

- The technology to engage and deliver
- The ability to embed compliance within operations
- Shared deliverables & co-reporting
- Compliance reporting within continuous improvement
- Removing the barriers & creating the opportunities to question, share and improve



Auditor responses.....the good

True team engagement in implementation & audit

Ownership – farm manager, line supervisor, packing team

Pride in the process & explanation

Presentation of opportunities not obstacles

Practical solutions – ease of process and compliance

Devolution

Looking Ahead

Nothing to hide – online access to real time records

Willingness to acknowledge issues & engagement to solve them



Auditor responses.....the not so good

FIFO audits

Looking behind you and not ahead

Limited access to team

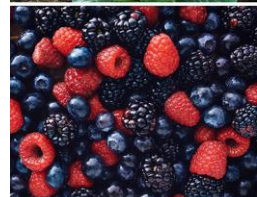
Compliance systems as a bolt on to operational systems

Limited system & record access

Lack of system ownership – the 'why' missing

Lack of innovation in compliance

Linear thinking – bare minimum



Business culture – driving the road ahead.....

